



United States Senate Special Committee on Aging

Sen. Bill Nelson (D-FL), Chairman
Sen. Susan M. Collins (R-ME), Ranking Member
<http://www.aging.senate.gov>

SENATE AGING COMMITTEE LAUNCHES NEW ANTI-FRAUD HOTLINE, ENHANCED WEBSITE TO ASSIST SENIORS

WASHINGTON, DC – If you or someone you know suspect you’ve been victim of a scam or fraud aimed at seniors, the U.S. Senate Special Committee on Aging has set up a new toll-free hotline to help.

The hotline was unveiled today to make it easier for senior citizens to report suspected fraud and receive assistance. It will be staffed by a team of committee investigators weekdays from 9 a.m. to 5 p.m. EST. The investigators, who have experience with investment scams, identity theft, bogus sweepstakes and lottery schemes, Medicare and Social Security fraud, and a variety of other senior exploitation issues, will directly examine complaints and, if appropriate, refer them to the proper authorities.

Anyone with information about suspected fraud can call the toll-free fraud hotline at [1-855-303-9470](tel:1-855-303-9470), or contact the committee through its website, located at <http://www.aging.senate.gov/fraud-hotline>.

As chairman and ranking member of the committee, Sens. Bill Nelson (D-FL) and Susan Collins (R-ME) have made consumer protection and fraud prevention a primary focus of the committee’s work. This year the panel has held hearings examining Jamaican lottery scams, tax-related identity theft, Social Security fraud and payday loans impact on seniors.

“If you’re contacted about an offer that sounds too good to be true, then it probably is,” Nelson said. “This new hotline will give seniors a resource to turn to for assistance if they think they’ve been victimized or have questions about fraudulent activities.”

“Ensuring that seniors are as equipped as possible to avoid becoming victims of fraud and other scams is among our committee’s top priorities,” said Collins. “This new hotline offered by the Senate Special Committee on Aging will help to identify and put a stop to the cruel scams that hurt seniors and their families.”

The hotline’s unveiling also coincides with the committee’s launch of an enhanced senior-friendly website. The site’s new features include large print, simple navigation and an uncluttered layout that enables seniors to find information more easily and conveniently. Online visitors can also increase text size, change colors or view a text-only version of the site.

To view the new website, visit www.aging.senate.gov.